

## Data Capture

All types of evidence can be requested via a single system: saving time and reducing costs



### What we do

MDG has developed comprehensive data capture processes and systems which enable clients to make informed decisions, reduce medical and administration costs and speed up end-to-end process times. Our services and systems are designed to be used by clients to effectively manage their claims books, comprising protection, disability, health, creditor or general insurance products.

### Why we're different

Our data capture service offers:

- 40% reduction in medical data costs compared to traditional methods
- 35% faster turnaround times than traditional methods
- 25% reduction in administration costs compared to traditional methods
- A centralised system, Claimstrak, which makes it easy for clients to manage their books of claims
- A technical letter creation system which saves time and reduces the likelihood of human error
- Automated alerts to keep key stakeholders up to date
- Increased control via detailed management information

### Our areas of expertise

- Tele-claims: bespoke transcripts or claim forms are completed accurately and quickly
- Nurse visits: data capture reports are submitted using our MDG app and iPad technology
- Occupational evidence: liaising with employer, employee and occupational health to obtain information on working environment, vocational rehabilitation and return-to-work options

- Financial data capture: creation and despatch of technical letters via Claimstrak
- Standard and bespoke chasing protocols with updates provided via Claimstrak
- Virtual access: all returned data is attached to the case file on Claimstrak for ease of viewing

### Client & claimant benefits

A faster, more streamlined data capture system benefits all stakeholders, including insurers, reinsurers and end customers. Benefits include:

- Reduced costs through fast, accurate data
- A system which allows claimants to track their own claims
- Claimants who are engaged throughout the claims process
- Detailed management information which allows a high level of stakeholder control
- A system which can be used to manage both individual and group claims books
- Flexible pricing models

### Contact us

MDG Head Office

Buckingham House East, The Broadway, Stanmore, HA7 4EB

Find out more at [www.capitahealthandwellbeing.co.uk](http://www.capitahealthandwellbeing.co.uk)

E: [info@wearemdg.com](mailto:info@wearemdg.com) or T: 0845 108 0446